



Statutory/Regulatory Committees

Grievance Redressal Committee

Sr.No.	Name	Designation	Email ID
1	Prof. (Dr.) Suresh Mali	Chairperson	principal.dypcoei@dypatilef.com
2	Prof. (Dr.) Alpana Adsul	Coordinator	hod_computer@dypatilef.com
3	Prof. (Dr.) Dipannita Mondal	Member	hod_aids@dypatilef.com
4	Mr. Yogesh Nagvekar	Member	hod_fe@dypatilef.com
5	Mr. Ravindra Daspute	Member	hod_mechanical@dypatilef.com
6	Mr. Ashutosh P. Chandgude	Member	ashutosh.chandgude@dypatilef.com
7	Mr. T Arivanantham	Member	t.arivanantham@dypatilef.com
8	Mr. Ranjeet Shinde	Member	ranjit.shinde@dypatilef.com
9	Mr. Sanjay Bhor	Member	accounts@dypatilef.com
10	Mrs. Swapnali L. Fegade	Member	swapnalif.office@dypatilef.com
11	Mr. Suraj Bhoite	Member	suraj.bhoite@dypatilef.com
12	Ms. Mansi Nirbhavane	Student Representation	mansinirbhavane@gmail.com

- Frequency of meeting:** Twice in a year & unplanned one depending upon the seriousness of any case



**DR. SURESH MALI
PRINCIPAL**

GRIEVANCE REDRESSAL COMMITTEE (GRC)

The Grievance Redressal Committee (GRC) of DYPCEOI is a formal body responsible for receiving, investigating, and resolving complaints from students, staff, or stakeholders in a confidential, fair, and timely manner. Its core roles include mediating disputes, ensuring compliance with regulations, preventing escalations, and upholding a harmonious environment.

Key Roles and Responsibilities:

- **Investigating Complaints:** Reviewing written, signed complaints regarding academic, administrative, or personal grievances.
- **Resolution Mechanism:** Analyzing merits of grievances and ensuring resolution within a specified time frame (e.g., 0-7 working days).
- **Mediation:** Acting as a neutral party to mediate between the complainant and the defendant to resolve deadlocks.
- **Recommendng Action:** Submitting reports and recommendations to higher authorities (e.g., Director, Academic Council) for final decisions.
- **Confidentiality & Fairness:** Ensuring that proceedings are confidential and protecting complainants from retaliation.
- **Awareness Promotion:** Educating stakeholders about the grievance process through workshops and open forums.

Common Areas of Grievance Handled:

- **Academic Issues:** Marksheets/Certificates, Examination matters, Library/Laboratory resources.
- **Administrative & Financial:** Fees, Scholarships, Hostel/Transportation.
- **Behavioural:** Harassment, Misconduct.

The committee ensures a strife-free, respectful environment by providing a structured, accessible platform for complaints.

As per the provision of AICTE (regulation for establishment of mechanism for grievance redressal committee for all the AICTE approved technical institutions) vide No. 37-3/Legal/2012 dated 25/05/2012, to ensure transparency in providing fair, impartial and consistent mechanism for redressal of varied issues faced by the students, faculties and non-teaching staff members. The grievance redressal policy shall be in consonance with the AICTE regulations 2012, the provisions of which shall have an overriding effect in case of any ambiguity or conflict, at any point of time at DYP COEI campus.

Refer GRIEVANCE Policy of DYP COEI at <https://www.dypcoei.edu.in/>



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